



PWON
Pakistan Water Operators Network

NEWSLETTER

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CHAIRMAN PWON ALONG
WITH HEADS OF MEMBER
UTILITIES MET WITH
EX- CHIEF JUSTICE OF PAKISTAN
MIAN SAQIB NISAR

16th PWON STEERING
COMMITTEE MEETING
HOSTED BY WASA
FAISALABAD

“HAZIR SIR” service
launched by all Water &
sanitation agencies.

CHAIRMAN PWON ALONG WITH HEADS OF MEMBER UTILITIES MET WITH EX-CHIEF JUSTICE OF PAKISTAN MIAN SAQIB NISAR

On 28th Feb, 2019 Chairman PWON Mr. Syed Zahid Aziz along with heads of member utilities met with former CJP Mian Saqib Nisar at his residence in Lahore. During his tenure as the Chief Justice, Mian Saqib Nisar made water sector one of his top priorities. Chairman PWON, on behalf of all the participants present there acknowledged the role EX-CJP played in bringing challenges of the



water sector to the forefront. Heads and representatives of member utilities also expressed their concerns and ideas about various issues faced by the water and sanitation service providers.

Mr. Saqib Nisar appreciated the role of PWON in bringing together urban water utilities from across Pakistan and very kindly agreed to patronize the network to achieve goal of water security in the country.

16th PWON STEERING COMMITTEE MEETING HOSTED BY WASA FAISALABAD

PWON Steering Committee met at Faisalabad on 1st March, 2019. The participants included Heads and representatives from WASA, Lahore, Faisalabad, Multan, Rawalpindi, Quetta, Punjab Saaf Panin Company, WSSC Mardan, Kohat, Abbottabad and WSSP Peshawar. Representative from Asian Development Bank (ADB) was also present. During the meeting various water and sanitation issues were discussed including financial sustainability and autonomy of utilities. The participants also deliberated



the effectiveness of index based tariff. Members put forth different ideas for betterment of water and sanitation sector and also to strengthen PWON.

Water and Sanitation Services Company Peshawar (WSSP) in the lead of the CEO Mr. Syed Zafar Ali Shah visits WASA Lahore. Managing Director WASA Syed Zahid Aziz welcomed the guests from Peshawar and exchanged working experiences in the water and sanitation sector. On the Occasion Director Planning and Evaluation WASA Usman Babar took the delegation to the newly



established Monsoon Control Center at the Head Office where guests were briefed about the recent developments incorporated. CEO WSSP strongly appreciated WASA Lahore Initiatives under the lead of Managing Director Syed Zahid Aziz and wished him best



Chairman Pakistan Water Operators Network PWON Syed Zahid Aziz & coordinator Miss Tahira met with founding member of PWON and Chief Engineer from



Karachi Water Board Mr. Ayub Shiekh. The meeting held at WASA Head Lahore where the Chairman shared his experience and discussed water related challenges in the country.

LAHORE



Chairman Water Commission Justice (R) Ali Akbar Qureshi chaired another session held at WASA Head Office Lahore. All the departments briefed progress respectively before the commission. Managing Director WASA Syed Zahid Aziz briefed the commission about the WASA Lahore progress in terms

of collecting aquifer charges and summarized data of challans issued on wastage of water. On the occasion the Chairman issued instruction to bill parties which still have not paid their aquifer charges and issuing of notices to industries contributing to contaminate ground water in the region. The Chairman urged all the stakeholders to act responsibly in conserving ground water resources. Mr Ayub Shiekh Chief Engineer from Karachi Water Board also took part in the session. The Chairman also appreciated performance of Assistant Commissioner Mr. Usama Niazi working for water commission and accomplishing assigned tasks.



Delegation from French Development Agency AFD visited WASA Head Office Lahore. A brief session conducted comprising comprehensive presentation on potential reforms to bring in WASA with the support of AFD. Furthermore discussion stretched to potential French financing for waste water treatment project at Babu Sabu Lahore also. Managing Director Lahore Syed Zahid Aziz appreciated AFD to show their interest in water in Pakistan.



Chief Representative from Japan International Cooperation Agency (JICA) Pakistan Mr. Shigeki Furuta along with his team visited WASA Head Office Lahore. Managing Director WASA Lahore Syed Zahid Aziz welcomed distinguished guests in his office. MD WASA warmly praised JICA support in water and sanitation sector in Pakistan and offered his deepest gratitude for the people of Japan. Moreover Managing Director shared challenges WASA Lahore facing in O&M department as well as wished to get technical support from JICA in mega water projects of Lahore. For rapid sanitation of storm water especially in monsoon period, MD WASA enlightened the importance of open area storm water as well as provision of machinery for sewer and drain cleaning. The delegation also visited nearby tube well and filtration plant installed with the grant-aid from JICA.



World Water Day Walk WASA Head Office Lahore



World Water Day Walk WASA Head Office Faisalabad

Visit of Asian Infrastructure Investment Bank

at WASA Head Office Lahore. DMD Engineering Saleem Abdul Nasir and Director P&D Zeeshan Bilal took part in discussion on behalf of WASA Lahore.



All WASA's in Punjab have started "Hazir Sir"

services for timely rectification of public complaints toll free number (1334) whatsapp and mobile phone communication will be used for this purpose.



حاضر سر!



HELP LINE 1334

0321-9991334

**WASA-F AT YOUR
DOORSTEP**



WATER CONSERVATION INITIATIVES IN LAHORE

Earlier the matter was taken by Mr. Justice (Retd.) Ali Akbar Qureshi in W.P. No. 231266/2018 titled "Syed Kamal Ali Haider VS Govt. of the Punjab" in which Mr. Justice Ali Qureshi took unprecedented steps for the purpose of conservation of Ground Water and Prevention of abuse of water resources. In compliance of the orders passed in the above titled Writ. Petition, Government of the Punjab formed 07 Committees to achieve the goal of water conservation. Measures initiated including Car Washing recycling, reuse of ablution water, restoration of water courses, aquifer charges for ground water extraction

FORMULATION OF JUDICIAL WATER COMMISSION

In another Writ Petition. No. 227807/2018 titled "Haroon Farooq VS Government of the Punjab etc." dated 15-02-2019, a Water Commission initially for the District of Lahore was ordered by Honorable Lahore High Court (Mr. Justice Shahid Karim) under the Chairmanship of Mr. Justice (Retd.) Ali Akbar Qureshi.

Judicial Water Commission (JWC) appointed by the Honorable Court is to put in place tangible steps for water conservation and water supply.

In compliance of the directions of Water Commission focal persons have been assigned from the following organizations/ Departments :

• WASA Lahore	▪ Local Government and Community Development
• Irrigation Department	▪ PHA
• Auqaf	▪ Industries
• LDA	▪ DHA
• Environment	▪ Dolphin Force
• Cooperatives	▪ MCL
• Lahore Cantonment Board	▪ Walton Cantonment Board

ACHIEVEMENTS SAVING OF WATER IN CAR WASHING

WASA Lahore

Disconnection of water supply connections
250 Recycling plants installed out of 310.
Remaining to complete in 2 weeks.

Walton Cantonment Board

Disconnection of water supply connections
04 Recycling plants installed out of 43.
39 car washing station sealed in Walton Cantonment Board.

Lahore Cantonment Board

Disconnection of water supply connections
30 car washing station sealed in water cantonment board.

Defense Housing Authority

All 07 recycling plants are under construction.
Accordingly informed to other Departments.
Total water saving 3,50,000 gallons/day.

WATER CONSERVATION INITIATIVES IN LAHORE

ACHIEVEMENTS REUSE OF ABLUTION WATER

WASA Lahore

Model recycling plant installed by WASA at Masjid-e-Nimra Johar Town for replication by PHA

PHA Lahore

58 completed

Walton Cantonment Board

03 completed out of 06

Defense Housing Authority

11 completed out of 49

Co-Operative Societies

98 out of 104 have initiated the construction work

Auqaf

Recycling project at Shrine at Data Gunj Bukhsh included in ADP 2019-20

Codal formalities for award of work under process. Accordingly informed to other Departments.

Total water saving 160,000 gallons/day.

RESTORATION OF CANAL WATER COURSES

Irrigation / PHA

19 water courses restored for following major places:

- Governor's House
- Race Course Park
- Model Town Park
- Jinnah Garden
- GOR-I
- Punjab University
- Atchison College
- FC College

Total ground water saving 17,500,000 gallons/day.

CONTROL ON WATER WASTAGE

WASA Lahore

Dolphin Force identifying water wastage cases.
1838 challans in last 6 months

DHA Lahore

Rs. 5,000/- fine per violation on water wastage

WATER CONSERVATION INITIATIVES IN LAHORE

COLLECTION OF AQUIFER CHARGES TO CONTROL GROUND WATER ABSTRACTION

Effective collection of aquifer charges from consumers like Car washing stations, Private Housing Societies, Co-operative Housing Societies, Industries, Hotels and clubs , Government organizations and Commercial buildings

FUTURE PROJECT

WATER METERS

Proposal for installation of water meters on PPP mode submitted to P&D Department comprising of following:

Feasibility Report

Initial Environmental Examination (IEE) Report

Draft Concession Agreement

Request for proposal (RFP)

Draft Concession Agreement

Procurement will be carried out after approval by PPP committee.
Expected saving of water 108 million gallons/day (20% of 540 MGD)

CUMULATIVE SAVING OF WATER BY ALL ABOVE STEPS
Total saving of 126,010,000 (126 million) gallons/day

WAY FORWARD

According to court order :

The learned A.A.G shall ensure that the report complied by the commission shall be forwarded to the Secretary to the Chief Minister who shall place it before the Chief Minister Punjab for his perusal and consideration. It is expected that the Chief Minister Punjab shall appreciate the steps taken by the Commission and the creeping danger of water scarcity and shall put in place tangible steps for not only replicating them for the rest of Punjab but also will hold a deliberative session with the stakeholders so that scarce resources of groundwater can be preserved with sustained and long-lasting measures".

FAISALABAD

JICA VISIT FOR IMPROVEMENT OF WATER TREATMENT PLANT AND WATER DISTRIBUTION SYSTEM IN FAISALABAD

JICA mission visited F-WASA for the preparation of feasibility study for improvement of treatment plant and water distribution system in Faisalabad. Mr. Faqir Muhammad Chaudhary Managing Director WASA-F warmly welcomed the delegation, Mr. Aratsu Yuki, Mr. Nakayama Hironobu, Mr. Nobuyuki Suto and Mr. Tatsuya Terai, and briefed that WASA-F already completed two Mega Projects (French and JICA) in the last five years but still there was a need of more foreign funded mega water projects to overcome water scarcity.



CITIZEN LIAISON CELL WASA-F



Citizen Liaison Cell is a big initiative of WASA-F to promote concepts of civic engagements to bridge the gap between citizens and WASA-F through active participation of community. CLC team is regularly busy with community to create awareness among the people for the proper use of WASA-F services, to minimize the non revenue water issues and billing in time. CLC team also arranges meetings and trainings with school children/teachers and activists

Delegation from French Development Agency AFD visited SCADA monitoring Cell, GIS Section and Planning and Design Directorate at WASA Head office Lahore. Director Planning and Design Zeeshan Bilal, Director Operations Gulberg Town Sohail Cheema and Imran Qureshi XEN E&M accompanied them in the visit besides explaining different sections of WASA Lahore.



German delegation from GIZ and GO BLU visited Wasa head office to discuss Surface and Waste water projects. Mr. Lars Doemer from Go Blu and Ms. Saskia Widenhorn from GIZ talked about the industries as a stake holder of ground water consumption and also informed about latest development took place in Pakistan in order to shield aquifer. MD Wasa Syed Zahid Aziz briefly explained initiatives WASA Lahore taken to encourage water conservation by industries to the delegates.



GUJRANWALA

MOCK Exercise was conducted by WASA Gujranwala on 25.4.2019 to display all machinery including suction machines, jetting machines, excavators, dump truck, Peter Engines, dewatering sets etc. The Chairman WASA GDA Sheikh Amir Rehman and Deputy Commissioner Gujranwala Naila Baqir also visited and checked the functionality of all machinery of WASA Gujranwala.

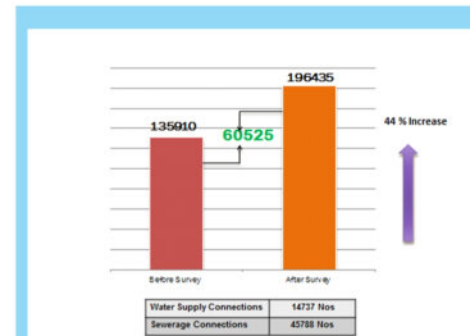


WASA Gujranwala has developed a free medical facility on 11.5.2019 for Class-IV labour in which free medical card will be distributed to the workers. A doctor has been deputed for daily check up and free medicine will be given. An ambulance service has also been initiated in case of any emergency at site of work.

Water testing laboratory has been upgraded under Punjab Cities Governance Improvement Project (PCGIP). The testing parameters has been increased from 17 to 34 Nos. Atomic Absorption Spectrophotometer has also been purchased. The water testing lab is the most high tech and equipped Lab in Gujranwala Division.



Supervisory Control and Data Acquisition System (SCADA) has been installed at 40 Nos Water Works to monitor the water flow rate, energy equalizer to monitor the current, voltage and power factor reading. It is centrally operated from Head Office. It has also alarm system to monitor any kind of theft at site. This system is installed under Punjab Cities Governance Improvement Project (PCGIP).



WASA Gujranwala has also improved Revenue Recovery in this year. Almost 60,525 Nos illegal connections have been detected. The Financial recovery has been increased from Rs 35 Million to Rs 80 Million. In addition to this, recovery is also being made from Private Housing societies discharging waste water in the system of WASA. eft at site. This system is installed under Punjab Cities Governance Improvement Project (PCGIP).

HYDERABAD

WASA-Hyderabad is great concern over the unsafe water situation and decided that a comprehensive Water Safety Plan be prepared with the help of UNICEF.

Water Safety Plan (WSP), is the prevention of contamination of water from the source to the point of consumption and gives consumers greater involvement and control over maintaining water quality.

A Water Safety Plan (WSP) is defined by the World Health Organization (WHO) and developed based on five stages which are; 1) Preparation; 2) System assessment; 3) Operational monitoring; 4) Management and communication; 5) Feedback and improvement.

After finalization of water safety plant 2019, WASA, Hyderabad will be able to provide safe drinking water and control over the contamination and complaints will also be reduced.



KOHAT

On Monday ,29th April 2019, Provincial Clean and Green Pakistan Campaign initiated by District Administration and WSSC Kohat was innagurated by Deputy Comissioner Kohat Mr.Matiullah.Tehsil Muncipal Administration, Forestry Department and other line departments of Kohat also participated. Saplings were planted and heads of the deaprtments addressed the participants about the importance of cleanliness and plantation



Chinese Delegation came and showed interest in Recycling Plant



Water & Sanitation Services Company Kohat

خبردارگری اور جرمانے سے بچیں

والٹر اینڈ سینیٹین سروسز کمپنی کوہاٹ 29 اپریل 2019 سے غیر قانونی واٹر کنکشنز اور واٹر سپلائی کاٹل ادا کرنے والوں کے خلاف آپریشن کا آغاز کرنے جا رہا ہے۔ گھریلو، تجارتی و صنعتی سرکاری اور غیر سرکاری اداروں سے اتنا س کی جاتی ہے کہ اپنا واٹر سپلائی کاٹل بروقت جمع کرانیں ورنہ تاوان دہ کے خلاف لوکل گورنمنٹ ایکٹ 2013 (ترمیم شدہ 2018) کے تحت جرمانہ عائد کرنے کے علاوہ انہیں گرفتار بھی کیا جاسکتا ہے۔ ممکنہ گرفتاری اور جرمانے سے بچنے کے لئے اپنے ٹیل بروقت ادا کریں۔

والٹر اینڈ سینیٹین سروسز کمپنی کوہاٹ

0322-612007 / 0325-964005



In April 2019,a campaign and operation was launched by WSSC KOHAT in order to aware water bill defaultersto make their illegal water connection legalized within given time

MARDAN

His Excellency, the Ambassador of Switzerland's Mr. Thomas Kolly Official visit to meet with Swiss Funded Project Partners in Mardan.

The Embassy of Switzerland in Pakistan has been supporting provincial water institutions to implement the national water policy and deliver water services, especially to vulnerable communities



Video Logging of Tube wells. All the tube wells in the jurisdiction of WSSCM, video log has been carried out in order to access the status of the tube well bores. Due to this exercise, two of the abandoned tube wells has been made operational and the overall performance of most of the tube wells has been increased.



SDC KP Water Governance Program

Workshop for WSSCM
Business Plan and Annual
Operational Plan



ABOTTABAD



WSSCA SWM fleet got enhanced with the addition of 01 Arm Roll, 01 Skip Truck, 01 Compactor and 03 Mini Dumpers

Member National Assembly (MNA) Uzma Riaz Jadoon, District Member Talat Yasmeen, District Member Tehmina Faheem and Tehsil Member Saiqa Nousheen Khan visited WSSCA Awareness Stall arranged on Spring Festival 2019 in Abbottabad. Group Photo of Guests with WSSCA Staff



WSSCA served notices to defaulters during Recovery Campaign.



Mr. Mushtaq Ghani, Speaker Provincial Assembly KPK, Mr. Zaheer ul Islam, Commissioner Hazara, Mr. Naeem Awan, Chairman WSSCA, Mr. Aamir Aafaq, Deputy Commissioner Abbottabad, Engr. Noor Qasim Khan, CEO WSSCA and Engr. Javed Abbasi, DM-SWM





CEO WSSCA Engr. Noor Qasim Khan distributing ICE material among students



2-Days Innovative Techie Tops Workshop Door Collection and Distribution of Biodegradable bags

CEO WSSCA and Coordinator AWSC Maqsooda Fatima presenting shield to the Chief guest Muhammad Ishaq Zakria (Tehsil Nazim Abbottabad) of closing ceremony of Two days Innovative Techie Tops Workshop arranged by Association of Water and Sanitation Companies (AWSC).

Speaker Pakhtun Khwa Assembly Mushtaq Ahmed Ghani, MNA Ali Khan Jadoon, Chairman BoD WSSCA Malik Naeem Awan and CEO WSSCA Engr. Noor Qasim Khan are inaugurating Water Filtration Plant in Women and Children Hospital Gami Adda Abbottabad



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