Pakistan Water Operators Network
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Dated: 24th November, 2025

Subject: **MINUTES OF PWON ANNUAL MEETING HELD ON 21st NOVEMBER-2025 AT RAMADA HOTEL, MULTAN.**

Members / Attendees

- **Syed Zahid Aziz**
  Chairman PWON/ MD PMDFC
- **Mr. Yasir Mubeen,**
  Senior Chief, LG/UD, P&D Board, Punjab
- **Mr. Adnan Nisar Khan**
  GM Engineering, PMDFC Lahore
- **Mr. Zohaib Butt,**
  Director General, PSPA
- **Mr. Faisal Shoukat,**
  Managing Director, WASA Gujranwala.
- **Mr. Aamir Gul,**
  Zonal Manager WSSP, Peshawar.
- **Mr. Rehan Yousaf**
  Chief Executive Officer WSSC-Abbottabad
- **Ms. Kamila Baber,**
  Manager HR, Admin & Procurement
  WSSC DI Khan.
- **Mr. Saad Qureshi,**
  CEO WSSC Kohat.
- **Mr. Umair Hussain**
  DPO, PMDFC
- **Mr. Shahid Khan**
  CEO, WSSC Mardan
- **Mr. Azeem Awan**
  MD, WASA Murree
- **Mr. Imran Zaman**
  Chief Engineer, WSSC Mardan
- **Ms. Kamila Baber**
  Manager HR, Admin & Procurement WSSC D.I.Khan
- **Mr. Shahid Ibrahim**
  PO (IT) PMDFC, Lahore
- **Mr. Kashan Hafeez**
  MD, WASA Gujrat
- **Mr. Farman Ali**
  Tehsil Manager PRMSC
- **Mr. Kashif Fiyaz**
  Managing Director, WASA Jhang
- **Mr. Asif Saleem**
  DGM, HR, WSSC-Swat.
- **Mr. Muhammad Tauseef**
  Dir.Engg WASA Gujranwala.
- **Mr. Mujeeb ur Rehman**
  MD, WASA Quetta
- **Mr. Hafiz M. Maqbool**
  MD, WASA Jehlum
- **Ms. Maleeha Sajid**
  WASH Officer, UNICEF
- **Ms. Sabahat Ambreen**
  WASH Specialist, UNICEF
- **Ms. Tahirah Jabeen**
  National Coordinator, PWON

Sr. No.	Agenda	Discussion / Decisions	Action by
1.	Participants	• The meeting brought together all Managing Directors of Punjab WASAs, including newly established entities. • The CEOs of the KP Water and Sanitation Services Companies (WSSCs) and the Managing Director of WASA Quetta also attended. • Senior representatives of UNICEF Pakistan and PMDFC took part in the proceedings.	
2.	Participants Registration	• Participants registered at the start of the meeting.	
3.	Recitation of the Holy Quran	• The meeting began with the recitation of the Holy Quran.	
4.	Opening Remarks and Progress Update by Chairman PWON	• Chairman PWON, Syed Zahid Aziz, gave the opening remarks and shared an update on PWON's progress. • The Chairman welcomed the participants and the Guest of Honour and acknowledged UNICEF Pakistan's support for the network. • The Chairman emphasized PWON's role as a platform where member utilities learn from one another.	
5.	Exchange of Experiences, Innovations and Best Practices	• Leaders from across the country exchanged experiences, innovative approaches and best practices aimed at improving water supply and sewerage services. • Participants highlighted the value of learning from each other's practical experience across provinces. • Newly established utilities benefited from hearing the	For Information of All

		experience of longer-established utilities. • Discussions touched on common sector concerns such as service delivery, operation and maintenance of water and sewerage systems, and institutional capacity. • PWON was acknowledged for providing a productive platform that strengthened sector-wide collaboration and dialogue.	
6.	Update on EU Water Operators' Partnerships (Phase I and Phase II)	*Presented by WASA Lahore and WSSC Mardan* • Updates were shared on progress under Phase I and Phase II of the EU-supported Water Operators' Partnerships (WOPs). • The WOP approach is based on peer-to-peer learning, where utilities support each other in strengthening technical and institutional capacity. • Participants noted that partnerships between utilities build practical skills and working relationships that last beyond the project period. • The importance of continuing and expanding such collaboration among utilities was emphasized.	For Information of All
7.	Punjab Development Program (PDP) and Punjab Inclusive Cities Program (PICP)	*Presented by PMDFC* • PMDFC presented the objectives and progress of PDP and PICP, which focus on improving urban services and infrastructure in Punjab cities.	For Information of All

		• Innovations in sewer pipes were shared, with a focus on more durable and efficient sewerage infrastructure. • Floating wetlands were presented as a nature-based solution for wastewater and water quality improvement. • Participants were encouraged to consider these approaches for their own service areas.	
8.	UNICEF-Supported Social and Behavior Change Committees (SBCC) Campaign on Water Conservation	• The SBCC campaign on water conservation was presented, supported by UNICEF. • The campaign stresses community awareness and behavior change as key to reducing water wastage. • Utilities were encouraged to promote conservation messages in their service areas and to involve communities.	For Information of All
9.	Guest of Honour	• Mr. Amir Karim Khan, Commissioner Multan, attended the meeting as Guest of Honour.	
10.	Key Takeaways	• Peer learning among utilities is an effective way to improve water supply and sewerage services. • Technical innovation in sewerage and wastewater management deserves wider consideration by member utilities. • Water conservation needs community awareness alongside utility-level action. • PWON continues to provide a useful platform for collaboration across provinces.	For Information of All

11.	Way Forward	• Continue knowledge-sharing and peer learning among member utilities through PWON. • Explore adopting suitable innovations in sewerage and wastewater management. • Strengthen community engagement on water conservation. • Support newly established utilities through continued exchange with experienced members.	For Information of All
12.	Leadership of PWON	• The members unanimously reposed their confidence in Syed Zahid Aziz's leadership as Chairman PWON and expressed their appreciation for his continued contributions to the sector in the years ahead.	For Information of All

The meeting concluded with a vote of thanks to the Chair, the Guest of Honour, UNICEF Pakistan and all participants.

Prepared By
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PWON

Approved By
Syed Zahid Aziz
(Chairman)
PWON